

Isn't It Time to Make a Plan?

An elderly person, or any adult with chronic disease or newly diagnosed serious illness, may experience uncertainty when changes in their health make it difficult to live life as usual. If you or your loved one are experiencing such changes you may be facing difficult life choices. Information and guidance can help you find solutions you need. You may benefit from a Transitions and Life Changes (TLC) Care Management Service consult. For information, and to schedule a TLC Consult, please call (336) 621-5565.

Transitions and Life Changes (TLC) Care Management Service

Our TLC Care Management Service provides care management for all people with significant health problems - especially the elderly. We help explore issues necessary to maintain and enhance quality of life. We offer the expertise and support needed to make difficult transitions as smooth as possible. We assist you in making major life decisions that reflect your needs and wishes.



What does TLC Care Management Service provide?

Our TLC Care Management Service assists you in making difficult decisions. We also provide you with individual and family counseling to help cope with change and loss caused by illness. TLC care managers and counselors can:

- Help you or your loved one find community resources to meet current and future needs.
- Help you determine what you or your loved one need to continue living at home.
- Assist you in finding the best residential or long term care facility to meet your or your loved one's physical, emotional, and financial needs.
- Help you choose the kind of medical care that is right for you or your loved one.
- Help you or your loved one cope with current stresses and plan for the future to assure as good quality of life as possible.

How can I schedule a TLC Care Management Service Consultation?

Please call our Counseling and Education Center (CEC) at (336) 621-5565 and ask to schedule your TLC Care Management Service Consultation. This service is offered to you on a professional fee-for-service basis. A sliding fee scale, based on ability to pay, is also available.

Who guides the TLC Care Management Service?

Diane E. McLaughlin, MSW, LCSW

Diane McLaughlin is a Licensed Clinical Social Worker and a certified geriatric care manager. She has served as the director of social work at two hospitals and provided social work consultations to nursing homes and home health agencies. She has also worked as a staff social worker in a rehabilitation setting and in a hospice. McLaughlin is the Director of Hospice and Palliative Care of Greensboro Counseling and Education Center.

Risa Hanau, MSW, LCSW

Risa Hanau is a Licensed Clinical Social Worker and a certified geriatric care manager. She has experience as a hospital social worker, as the director of support services at a hospice agency and is a seasoned conference presenter. Hanau is also a bereavement counselor and community educator at Hospice and Palliative Care of Greensboro.





“Mom has Alzheimer’s and has really deteriorated these last few months. Dad hasn’t said anything to me, but I can see the toll this is taking on him. We need to look at our options, but I don’t know how to begin the conversation. Dad is so proud of the care he is giving Mom. I don’t want him to think I am being critical, or that I’m losing confidence in him. I’m just worried about how we’ll manage as time goes by.”

- A FAMILY MEMBER
 SERVED BY TLC CARE
 MANAGEMENT SERVICE

The HPCG Campus at 2500 Summit Avenue



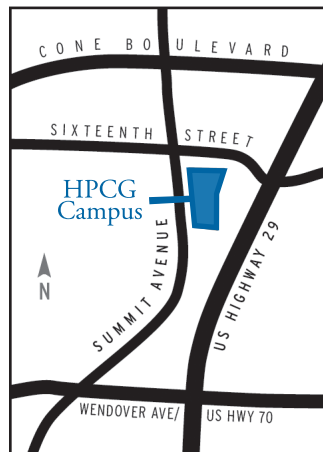
HPCG



Kids Path



Beacon Place



TLC Care Management Service is offered by the Counseling and Education Center (CEC), a program of Hospice and Palliative Care of Greensboro (HPCG). HPCG is a non-profit agency serving Greater Greensboro since 1980 and is located at 2500 Summit Avenue.



HOSPICE and PALLIATIVE CARE
 of GREENSBORO

2500 Summit Avenue, Greensboro, NC 27405
 336.621.2500 Fax 336.621.4516
www.hospicego.org



COUNSELING
 AND
EDUCATION
 center

Transitions and Life changes due to serious health issues.

- Counseling
- Resource Location
- Planning for the Future

HOSPICE and PALLIATIVE CARE of GREENSBORO